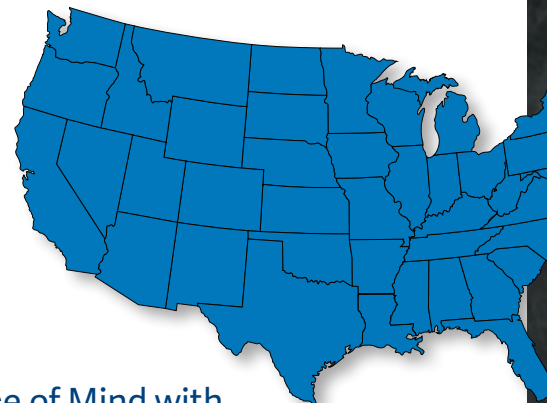




**When you need care outside of Western New York, Univera Healthcare offers access to more than 876,000 practitioners and 5,000 acute care facilities through the PHCS/MultiPlan system.**



**Peace of Mind with Nationwide Coverage**

The PHCS and/or MultiPlan logos on your Univera Healthcare Member Card mean that you'll get the same in-network benefit when you receive care from a PHCS/MultiPlan participating provider throughout the United States.



**Navigating our Nationwide Network**

We know it can be stressful to locate a new provider. Whether you live outside of our local area, are traveling for work or vacation, or looking for a doctor your college-age child can rely on while at school, our dedicated Network Navigator is available to assist you in finding participating providers and facilities, answer claims questions, and help resolve questions or issues that may arise. For personalized, one-on-one assistance with network access outside of the Western New York region please contact Patricia Brooker at [patricia.brooker@univerahealthcare.com](mailto:patricia.brooker@univerahealthcare.com).

If you're currently seeing a provider not in either network, please visit the "Nominate a Provider" section of [Multiplan.com/member](http://Multiplan.com/member) to complete a nomination. MultiPlan will contact the practitioner to determine his/her interest.

**Before your appointment**

It is your responsibility to confirm your doctor's or hospital's continued participation in the PHCS and MultiPlan Network(s) and accessibility under your benefit plan. Please also be sure to follow any required preauthorization procedures (usually a telephone number on your Univera Healthcare Member Card), and always present your Univera Healthcare Member Card upon arrival at your appointment.



Please note: MultiPlan, Inc. and its subsidiaries are not insurance companies, do not pay claims and do not guarantee health benefit coverage. For information about your benefits, please refer to your health plan booklet or contact your Plan Administrator.

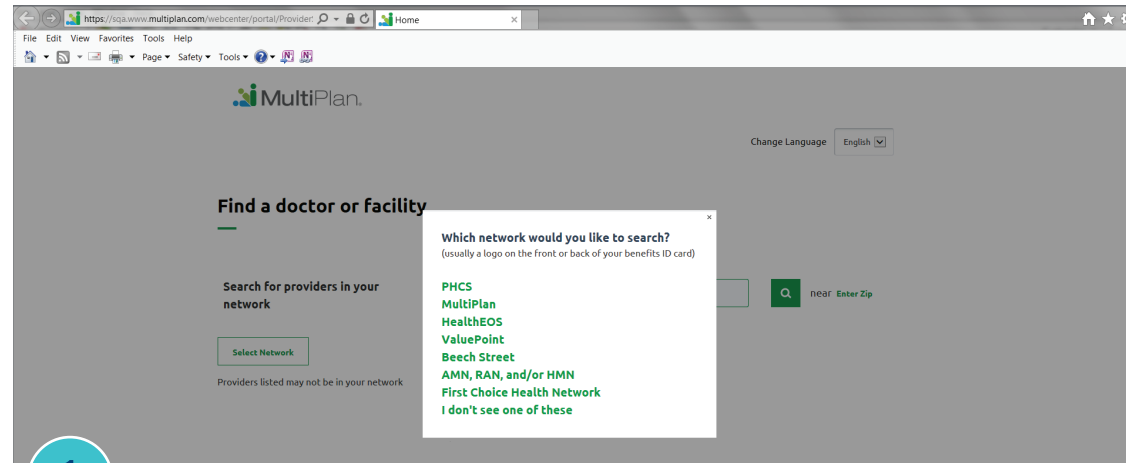
**Bringing you greater access to doctors and hospitals across the country with MultiPlan**



# We Can Help You Find The Provider Of Your Choice

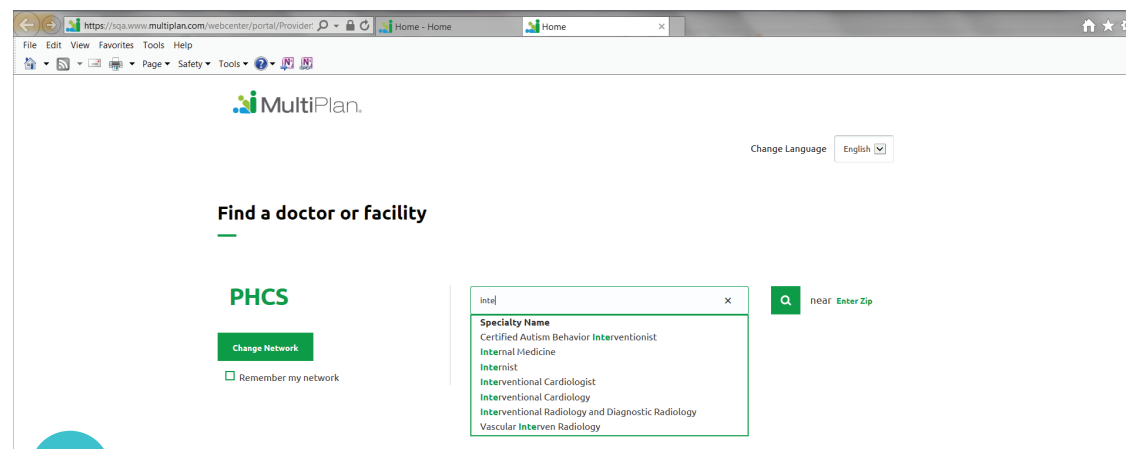
Call 1 (800) 678-7427 Monday through Friday from 8 a.m. to 8 p.m. (Eastern Standard Time) and identify yourself as a Univera Healthcare member accessing the PHCS Healthy Directions and MultiPlan Networks. You can also search online at Multiplan.com, by clicking on "Find a Provider." Before beginning your search, you must acknowledge that you have read the notice at the bottom of the screen.

To begin your search, follow these four steps:



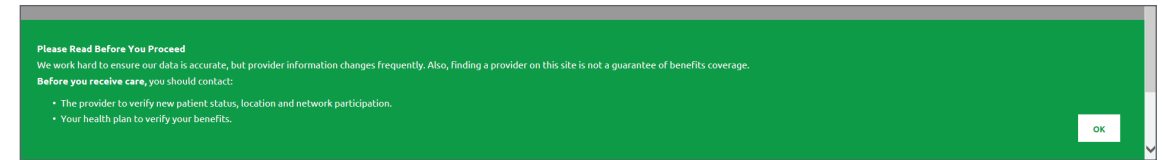
The screenshot shows the MultiPlan website interface. A pop-up window titled "Which network would you like to search?" is displayed over the search area. The pop-up lists several network options: PHCS, MultiPlan, HealthEOS, ValuePoint, Beech Street, AMN, RAN, and/or HMN, First Choice Health Network, and "I don't see one of these". The main page behind the pop-up has a search bar with "PHCS" entered and a "near Enter Zip" field. A "Change Network" button is visible.

**1 Choose a network.** The network that applies to your coverage through Univera Healthcare is identified by the PHCS and MultiPlan logos on the back of your Univera member card. Select the network name and answer any additional questions, if prompted. Once you've made your selection, follow the prompts on the next few screens.



The screenshot shows the MultiPlan website search results page. A pop-up window titled "Specialty Name" is displayed over the search area. The pop-up lists several specialty options: Certified Autism Behavior Interventionist, Internal Medicine, Internist, Interventional Cardiologist, Interventional Cardiology, Interventional Radiology and Diagnostic Radiology, and Vascular Intervention Radiology. The main page behind the pop-up shows a list of search results for "Internal Medicine" near zip code 60563. A "Change Network" button is visible.

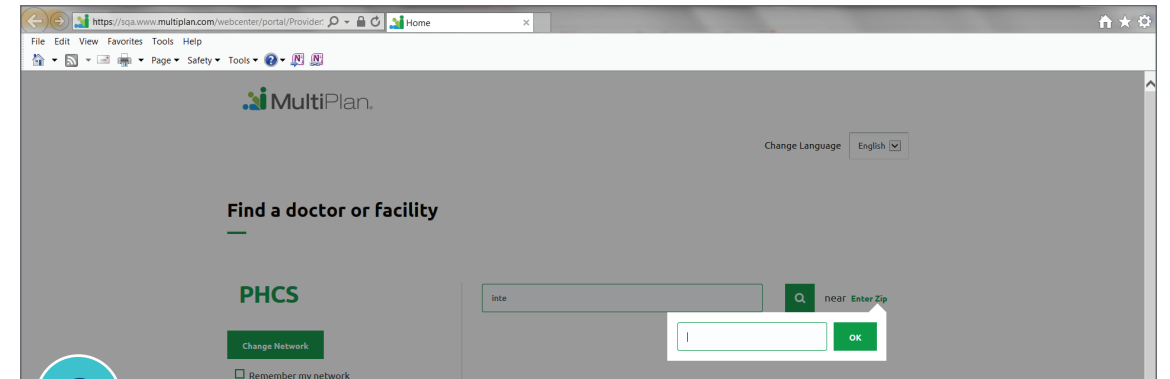
**2 Use the search field to specify what you are searching for.** Enter a practitioner's name, specialty, facility type, NPI # or license #. Please note that you cannot leave the search field empty.



**Please Read Before You Proceed**  
We work hard to ensure our data is accurate, but provider information changes frequently. Also, finding a provider on this site is not a guarantee of benefits coverage. **Before you receive care, you should contact:**

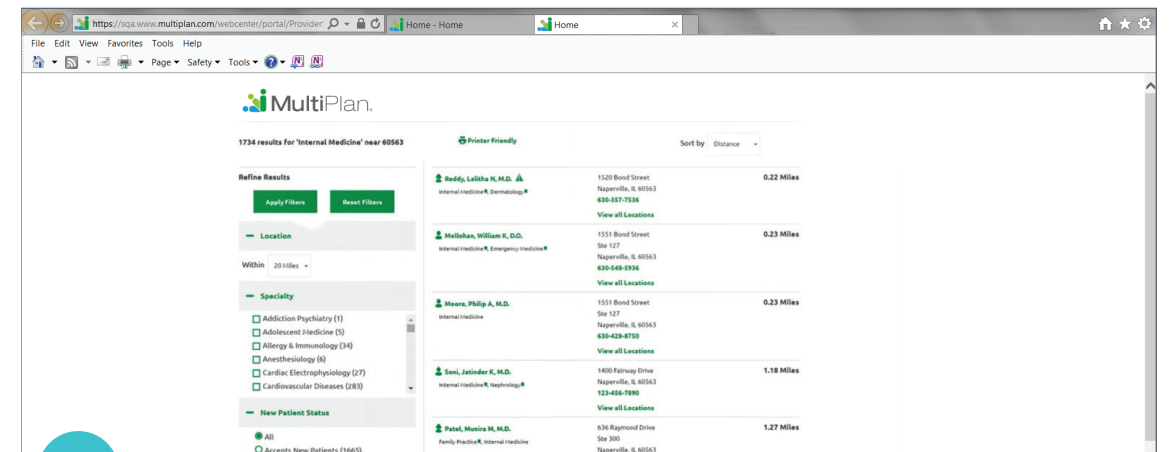
- The provider to verify new patient status, location and network participation.
- Your health plan to verify your benefits.

OK



The screenshot shows the MultiPlan website interface. A search bar with "PHCS" is visible. A location input field is active, and a "near Enter Zip" field is also present. A "Change Network" button is visible. A large blue and yellow banner at the bottom of the page contains the text for step 3.

**3 Set your location and begin your search.** Enter the zip code of the area you want to search. By default, the search pulls results within 20 miles of the zip code you enter.



The screenshot shows the MultiPlan website search results page. The page displays 1734 results for "Internal Medicine" near zip code 60563. The results are sorted by distance. A "Printer Friendly" icon is visible. A "Refine Results" section on the left allows filtering by location, specialty, and new patient status. A list of providers is shown on the right, including their names, specialties, addresses, phone numbers, and distances.

Provider Name	Specialty	Address	Phone Number	Distance
Reddy, Lalitha H, M.D.	Internal Medicine, Dermatology	1520 Bond Street Naperville, IL 60563	630-387-7928	0.22 Miles
Mulligan, William K, D.O.	Internal Medicine, Emergency Medicine	1531 Bond Street Suite 127 Naperville, IL 60563	630-648-9396	0.23 Miles
Moore, Philip A, M.D.	Internal Medicine	1531 Bond Street Suite 127 Naperville, IL 60563	630-428-8750	0.23 Miles
Soni, Jatininder K, M.D.	Internal Medicine, Nephrology	1400 Fairway Drive Naperville, IL 60563	630-456-7900	1.18 Miles
Patel, Monica M, M.D.	Family Practice, Internal Medicine	636 Raymond Drive Suite 300 Naperville, IL 60563		1.27 Miles

**4 Receive your search results and refine as desired.** You'll be presented with another notice acknowledgment. After you click "OK," a list of providers will be presented. You can narrow the results using filters including gender, language, hospital affiliations, and more. Use the "Printer Friendly" icon to print your list.