### **Daemen College**

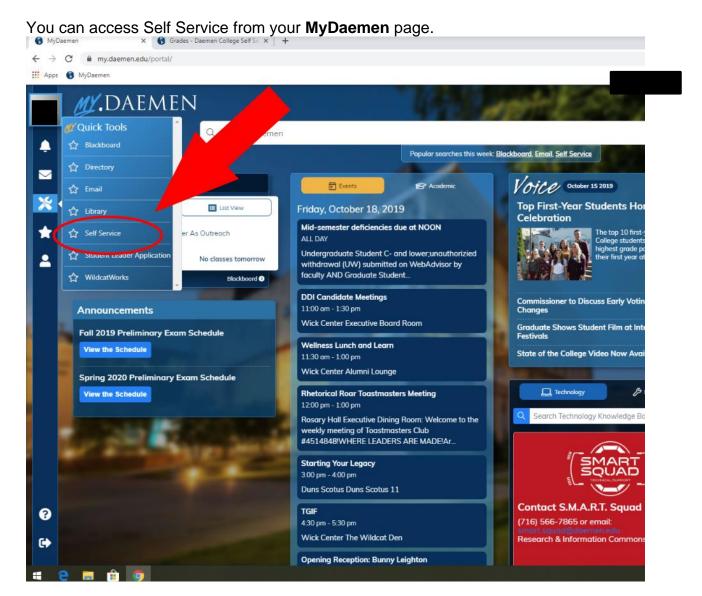
### **Self Service Training**

Self Service will help you create your ROAD MAP to completing your degree. Self Service allows you to:

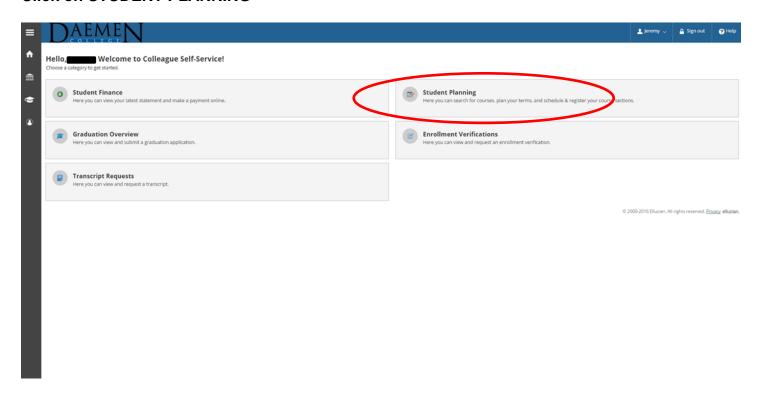
- TRACK Progress towards Degree Requirements
- PLAN courses and BUILD a schedule for a particular semester
- Communicate and work with your advisor
- **REGISTER** for classes

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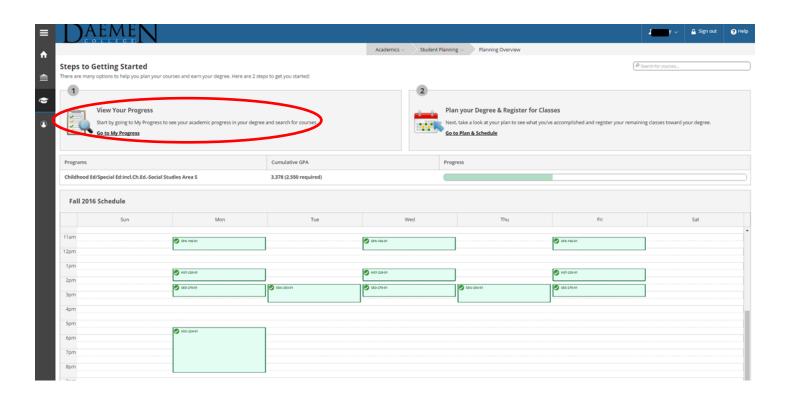
Students can perform academic planning activities such as searching for courses, planning their terms, and scheduling and registering for course sections.



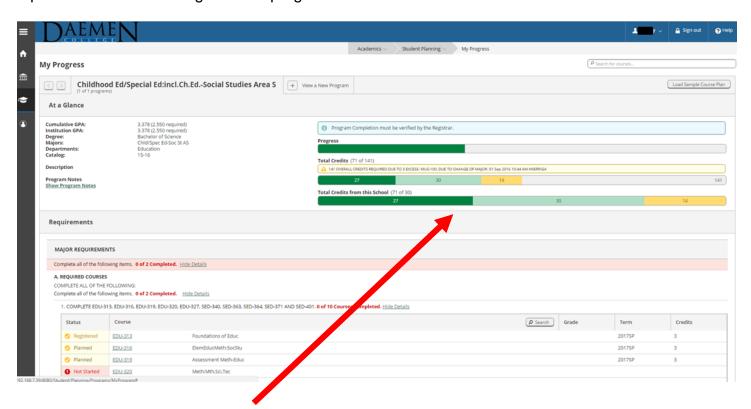
#### **Click on STUDENT PLANNING**



We're going to go through each of the tabs individually but we're going to start with VIEW YOUR PROGRESS

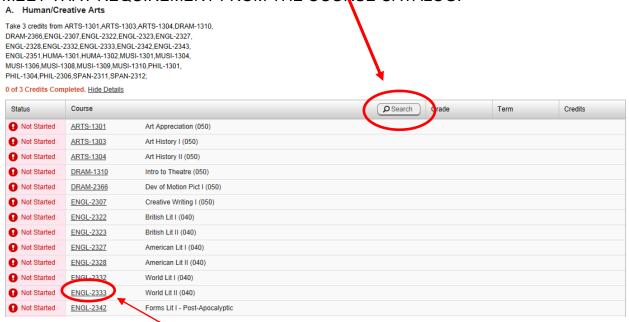


The **<u>Progress</u>** tab is basically a student's degree audit. It displays student specific information at the top. It is an interactive degree audit/program evaluation.



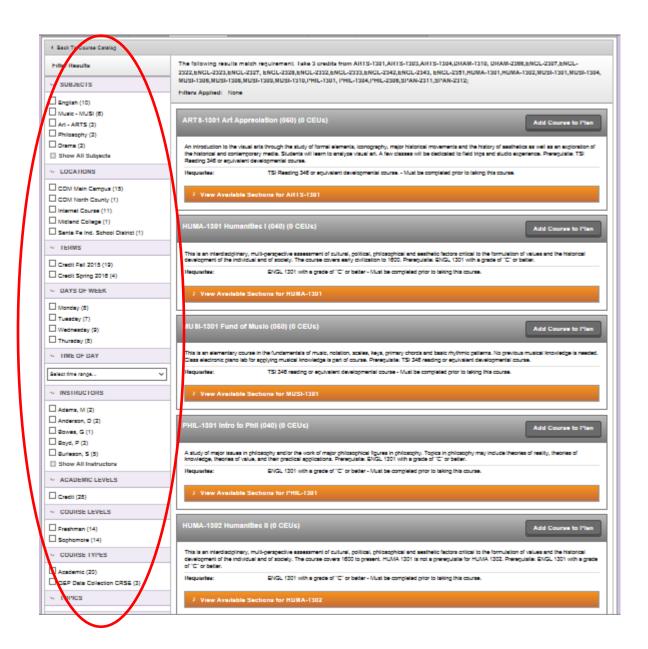
Color-coded Progress bars display overall progress, total credits required, and residency requirements. Color key: **Dark Green**=Completed, **Faded Green**=In Progress, **Yellow** =Planned

Progress towards requirements will be clearly labeled, and you will be able to add courses to your Plan directly from My Progress. CLICK the **Search** BOX TO SEE THE LIST OF COURSES THAT MEET THAT REQUIREMENT FROM THE COURSE CATALOG.

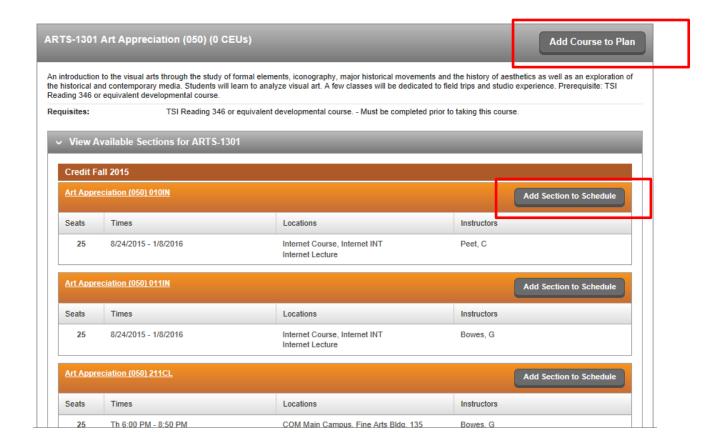


Tip: You can also click on a course that has a status of "Not Started" to add it to your Plan. This will also launch the Course Catalog and Class Schedule.

Use the Filters on the left to filter the list to sections that are available by choosing a term, instructor, time of day, location, levels, and/or course types.



#### From here, you can Add a Course to your Plan or Add Section to Schedule

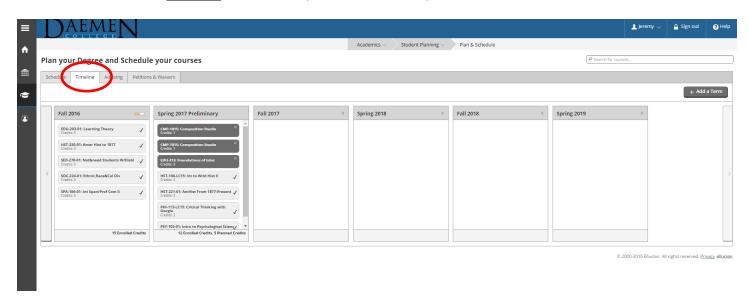


#### The course is now Planned on Progress.



#### **Timeline**

You can also choose the **Timeline** to see future, past terms and multiple terms at the same time.

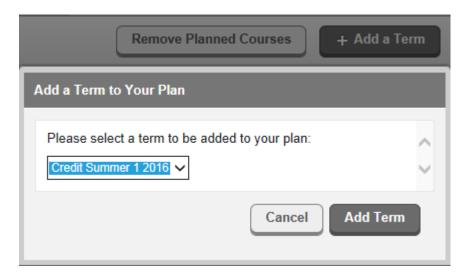


The number of planned, enrolled or completed credits appear at the bottom of each term. The GPA appears if the term is completed. You can remove planned courses from schedule view or timeline view.

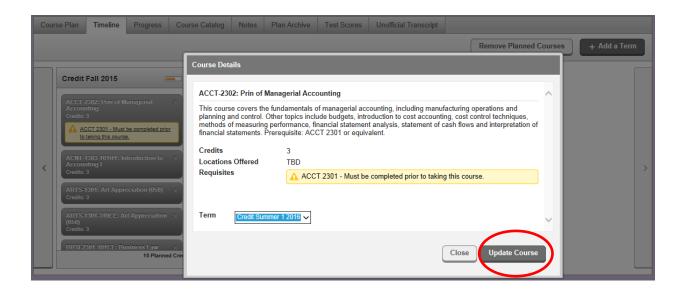
To remove all planned courses, select **Remove Planned Courses** and choose the term. You cannot undo this option, so be careful!

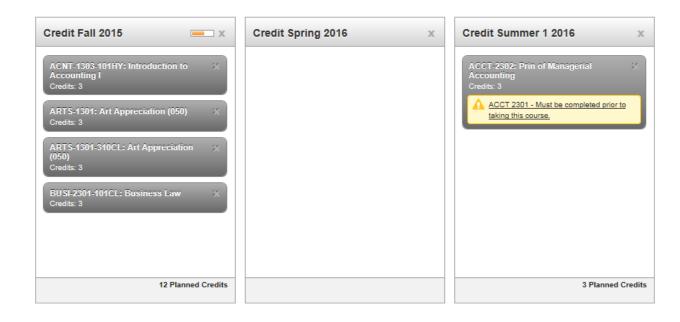
To move courses from term to term:

- Add a future term if it is not displayed on the timeline:
  - o Click Add a Term
  - Select a term to add to plan
  - o Click Add Term

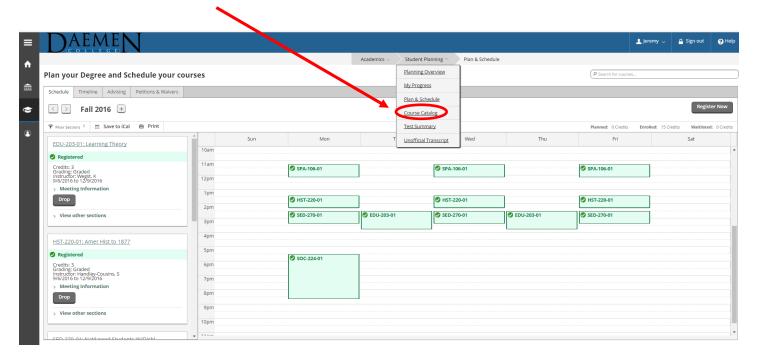


- · Click on the Course title
- Select the term from the drop down list
- Click Update Course

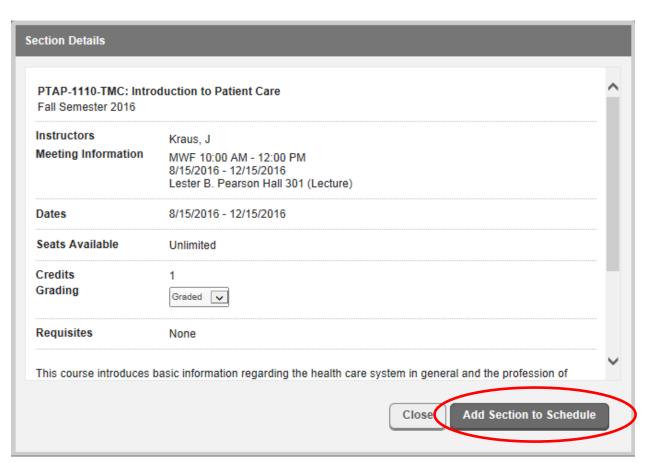




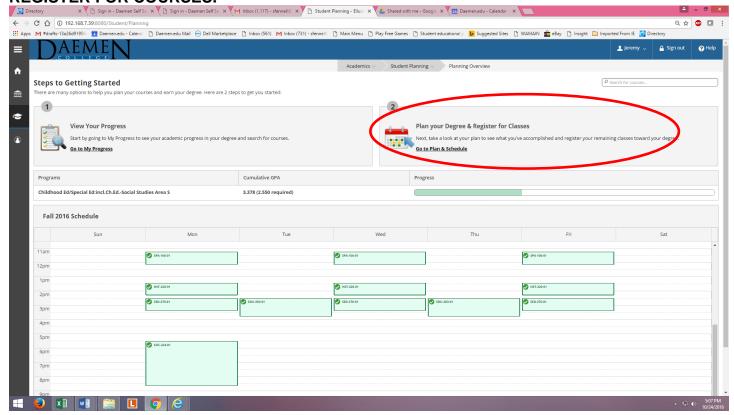
The <u>Course Catalog</u> tab allows you access to the entire College catalog. You can use the **Search for courses...** box to search for a particular course or for a word in that course name or description. You can search for a subject by entering it in the **Search for a course subject:** box or scrolling through the list of subjects.



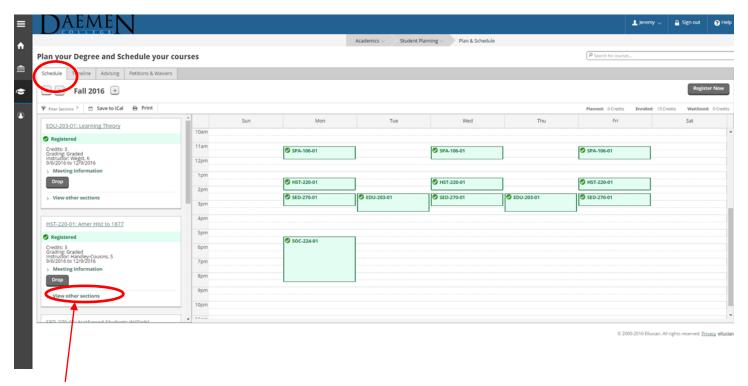
#### Click Add Section to Schedule



# When you are ready to REGISTER for your Courses click on PLAN YOUR DEGREE AND REGISTER FOR COURSES.

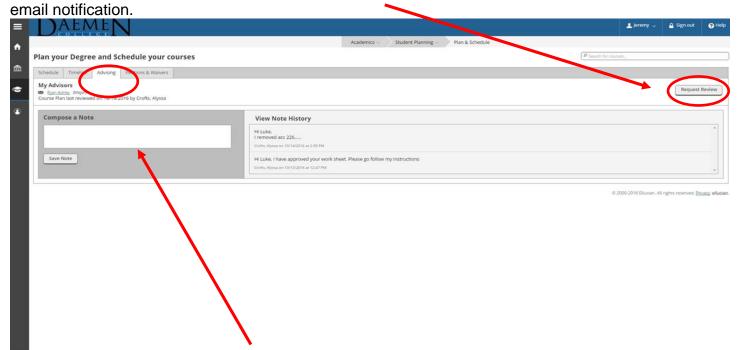


The <u>Schedule View</u> will default to the current term if you are currently registered. If you are not registered, it will default to the last term registered. From the <u>Schedule View</u>, you can see what you have planned. You can plan to take both courses and sections.



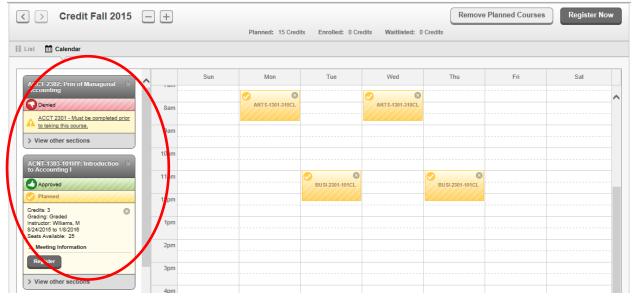
You can easily see if a section conflicts by clicking View other sections

You must receive approval for courses in order to register! In order to do this you must request your plan to be reviewed. You can request a review of your plan at any time by selecting the **Advising TAB** and then **CLICKING ON REQUEST REVIEW**.. If you request a review, your advisor will receive



<u>Notes</u> Add a note to your advisor in the **Compose a Note** section. Please be careful when sending notes because once saved, they cannot be edited or deleted. The notes do remain with your record, so if you change majors or advisors, it will still be accessible to any advisor who can view your plan. The notes are considered a part of your record under FERPA and can be primary method of communicating with your advisor.

# Your advisor can <u>Approve</u>, <u>Deny</u> and <u>Protect</u> courses. *You can only register for approved courses.*



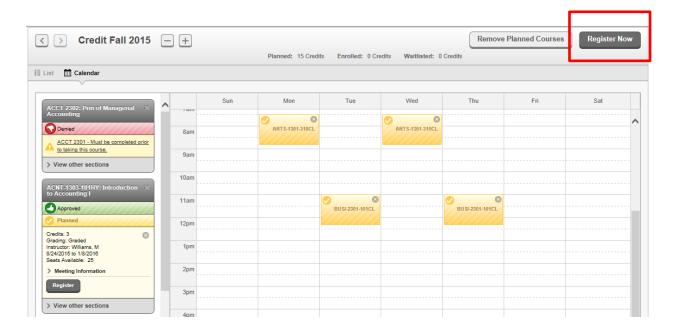
We have received approval for one course but were denied from one ACCT because our advisor doesn't think it is a good idea for us to take it yet. You must meet the prerequisite first. Therefore, you are not able to register for courses that have not been approved.

Your advisor can also <u>Protect</u> a course. This will keep a student from moving it to a future term or removing it. Your advisor may think this is a good idea if we know the course is only offered in that term or may not be offered again for a year.

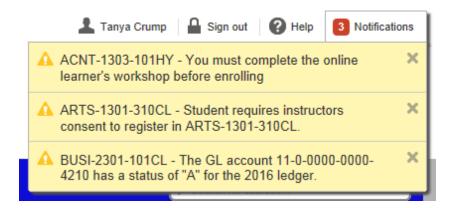
#### Registration/Drop/Add

After selecting courses, go back to the <u>Schedule</u> tab. Your planned courses are listed. You can **View other Sections** for each course to help you plan your course schedule.

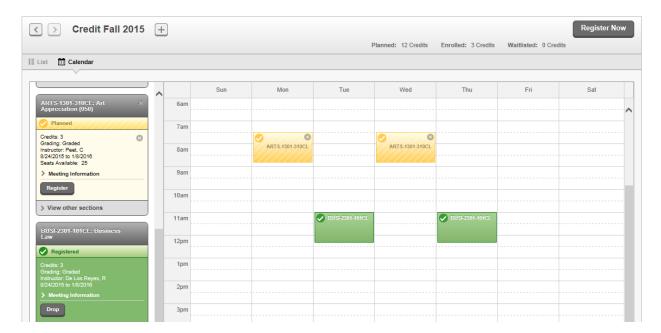
Once your registration period is open, Click Register Now.



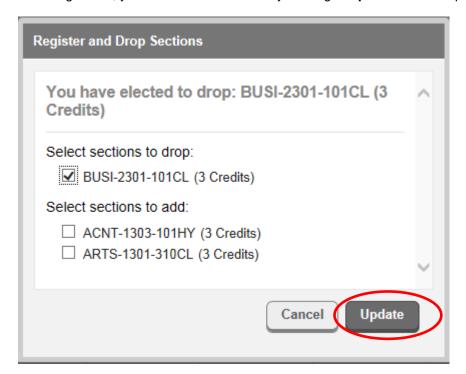
You will be registered for all eligible sections. If there are any reasons a section is not registered, **Notifications** will display.



You will still be registered for all other eligible sections. The section will display a status of **Registered** and turns green.

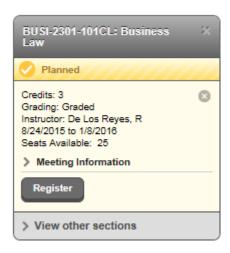


Once registered, you can DROP a section by clicking **Drop** button on that particular section.



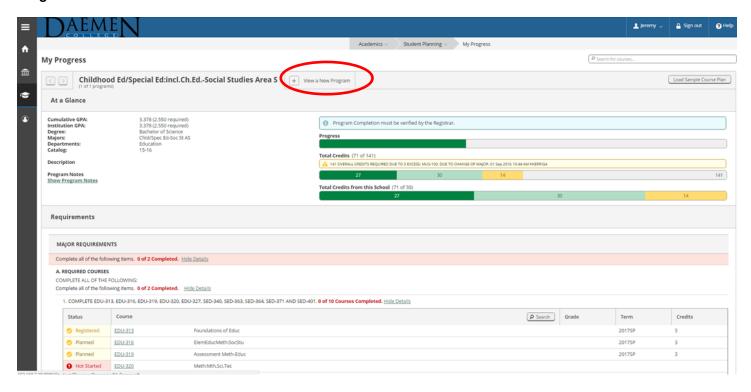
Choose the sections to drop or add and click Update.

The section returns to a **Planned** status.

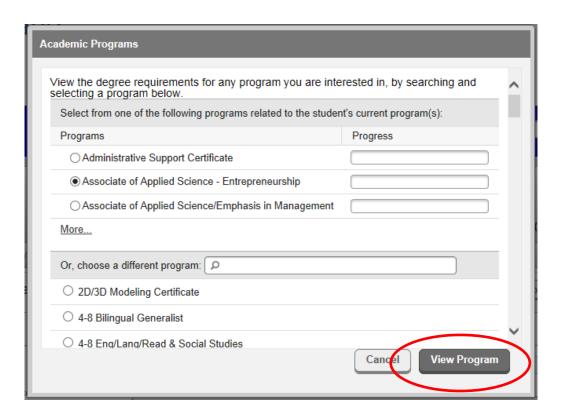


#### View a New Program

Students sometimes want to know what if they change their major to something else. You can View a New Program as a "What If" scenario.

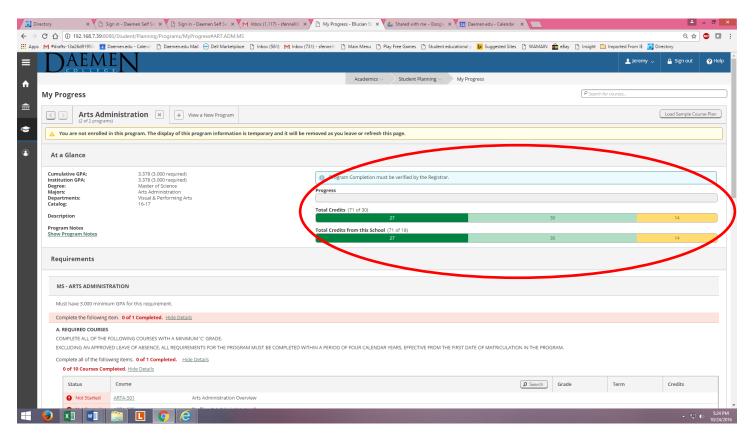


View the degree requirements for any program you may be interested in, by searching and selecting a program from the list. The programs that are related to your current program will appear at the top of the list.



- Select a program that you may be interested in
- Click View Program

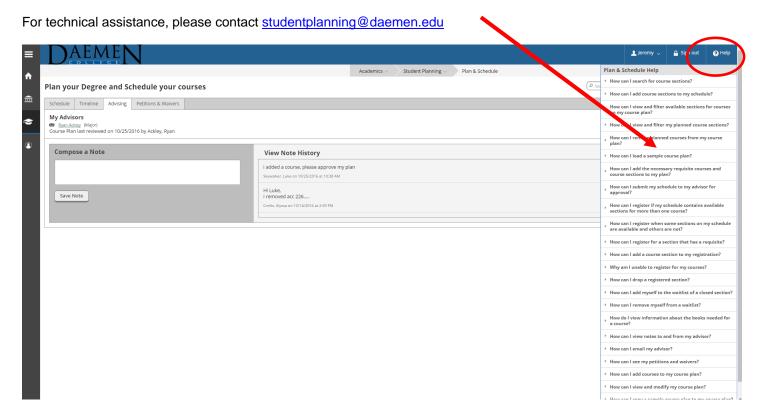
This will allow you to see your progress in this new selected program.



#### Help

One other great feature is the Help menu at the top of the page. The Help menu has a detailed list of the most the common questions. It covers most of the basic functions of Student Planning.

If you need additional assistance, please contact the Student Success Center at 716-839-8228.



#### **Three Quick Methods to Create a Plan**

#### **Method A**

- Select Progress.
- 2. Select a course that is marked Not Complete OR Select Search for an area Not Complete
- 3. Add the course to the plan
- 4. On the picklist, select the term where you want to add the course to.
- Go back to the Progress View
- 6. Repeat from Step 2

#### **Method B**

- Click on Course Catalog
- 2. Search for the course in the top right field, using the specific course subject and course number (i.e. PSYC 1305) and press enter.
- 3. Add the course to the plan
- 4. From the picklist, select the term where you want to add the course to.
- 5. Repeat from Step 3

#### **Method C**

- 1. Click on Course Catalog
- 2. Click on the subject that you would like to search for (i.e. Psychology).
- 3. Select the course (i.e. PSYC 1305)
- 4. Add the course to the plan
- 5. From the picklist, select the term where you want to add the course to.
- 6. Repeat from Step 2

#### **Helpful Tips:**

- You can click on Progress or the Timeline at any time.
- Progress will display the courses by requirement that are COMPLETED, NOT STARTED, or PLANNED in your audit/program evaluation.
- Timeline will display the courses by term as **COMPLETED**, **NOT STARTED OR PLANNED**.
- You can move courses from term to term via Timeline; click on the course and select a different term from the drop down menu.
- You can delete any course or term from the Timeline view by clicking the top, right X.
- You can request a review from your advisor using the Advising tab. This notifies your advisor by e-mail. Use the Compose a note feature to provide additional information about your plans.